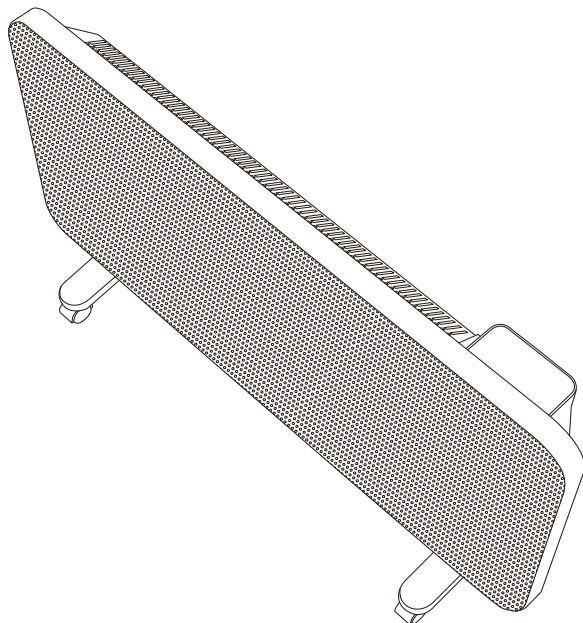


BEFORE USE:

Please read the instructions carefully. You must inspect the appliance including its cable and plug for any signs of damage. If the product is damaged, **DO NOT USE** and contact your supplier immediately for refund or replacement.

This product is only suitable for well insulated spaces or occasional use.

MYZEK®



V 2024-08

INSTRUCTION MANUAL FOR MODELS

PANEL HEATER

MY284857 / MY284858

| GENERAL INFORMATION

Thank you for choosing the Mylek panel heater. Please take time to carefully read and understand the entire instruction manual before using the product and then save it for future reference. We reserve the right for any errors in text or images and any necessary changes made to technical data. If you have any questions concerning operational or technical problems please contact our Customer Services on **0800 091 3171**.

| BEFORE USING THIS HEATER

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons. This includes but is not limited to the following.

CAUTION

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge of the product. The appliance is to be operated by responsible adults only after reading and understanding these instructions. Children should be supervised at all times to ensure that they do not play with the appliance. Children under 16 years should not operate the unit or carry out maintenance and/or clean the unit. Any infirmed persons in the vicinity of the unit should be accompanied by a responsible and competent

able bodied adult. Remove the packing and make sure that the appliance is intact. If there is any doubt concerning the integrity of the unit do not use the appliance and contact our recommended after-sales service.

Do not leave any packaging materials within easy reach of children. Before switching on appliance check if the electrical voltage and frequency of the circuit correspond to those indicated on the appliance. Use the appliance only for the stated purpose, namely as a heater for domestic use. Do not use it for any other application as it could be dangerous.

| IMPORTANT SAFETY REQUIREMENTS

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Children of less than 3 years should be kept away unless continuously supervised.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate

and clean the appliance or perform user maintenance.

- CAUTION - Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- The heater must not be located immediately below a socket-outlet.
- Means for disconnection having a contact separation in all poles must be incorporated in the fixed wiring in accordance with the wiring rules.
- For correct installation on the wall, thanks to refer to 'Installation on wall' part.
- Fixed heaters are to be installed so that switches and other controls cannot be touched by a person in the bath or shower.



WARNING: In order to avoid overheating, do

not cover the heater.

- Do not use this heater if it has been dropped.
- Do not use if there are visible signs of damage to the heater.
- Use this heater on a horizontal and stable surface, or

- install correctly and securely to a wall, as shown in this user manual.
- **WARNING:** Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- **WARNING:** To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1m from the air outlet.
- **PLEASE NOTE:** Household dust, lit cigarettes, candles and oil burners, combined with the convection effect of electric heaters can cause significant soot deposits to build up on the surface directly above and to the sides of the heater. This is not a fault of the heater. Extensive burning of candles or smoking in the operating environment of this product can produce heavy discolouration within a few months of use.

Notice to Landlords, Universities, Housing Associations, Charitable Associations Or Other Similar Associations:

It is your responsibility to your Tenants where these heaters are fitted to make sure Risk Assessments are carried out for these heaters and your Tenant's are fully trained on how to operate this heater correctly and safely. The Tenant's are also given a copy of these user instructions for guidance and understand the importance of reading them and keeping them safe and at hand at all times. The Tenant's should also understand the safety importance of NEVER covering the heater or heater vents at any time for drying or warming garments, or any types of materials. The Tenant's should also be trained about the correct clearance around the heater

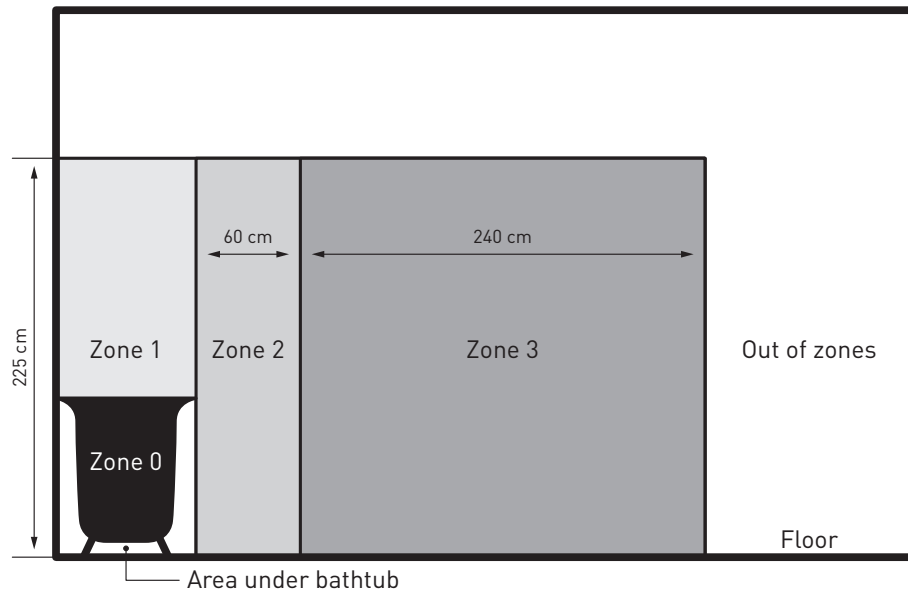
at all times. Not following correct guidance and training could result in the unit overheating system activating, risk of fire, injury or even death.

WARNING: this product should only be installed in Zone 2 and above only if fitted in a bathroom according the national wiring rules.

Note: The drawing below is for reference only.

If this unit is fitted in a bathroom then it should be fitted by a qualified electrician.

In the case as of buildings room, a room receiving a bath or a shower and socket-outlets lower or equal to 32 A the circuit corresponding must be protected by a device with differential residual current (RCD) lower or equal to 30 mA.

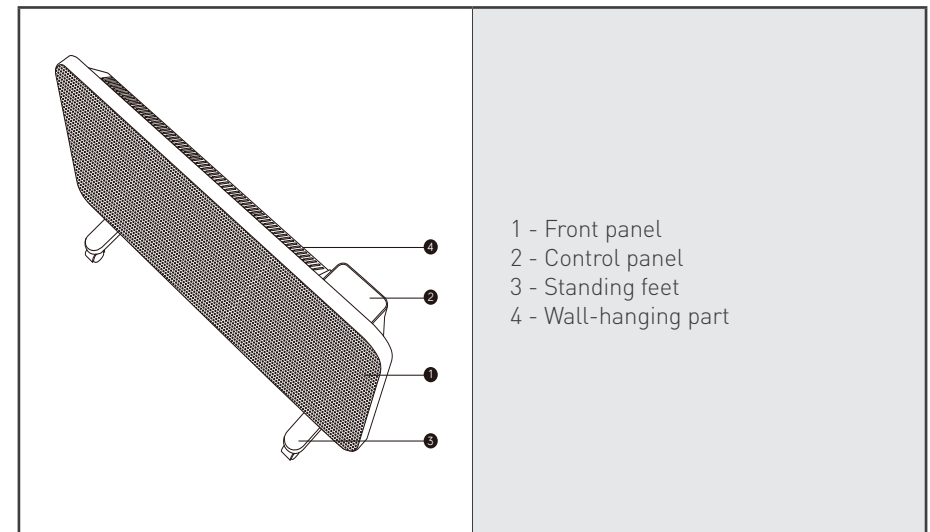


THIS PRODUCT IS FOR ROOM HEATING
FOR HOUSEHOLD USE ONLY

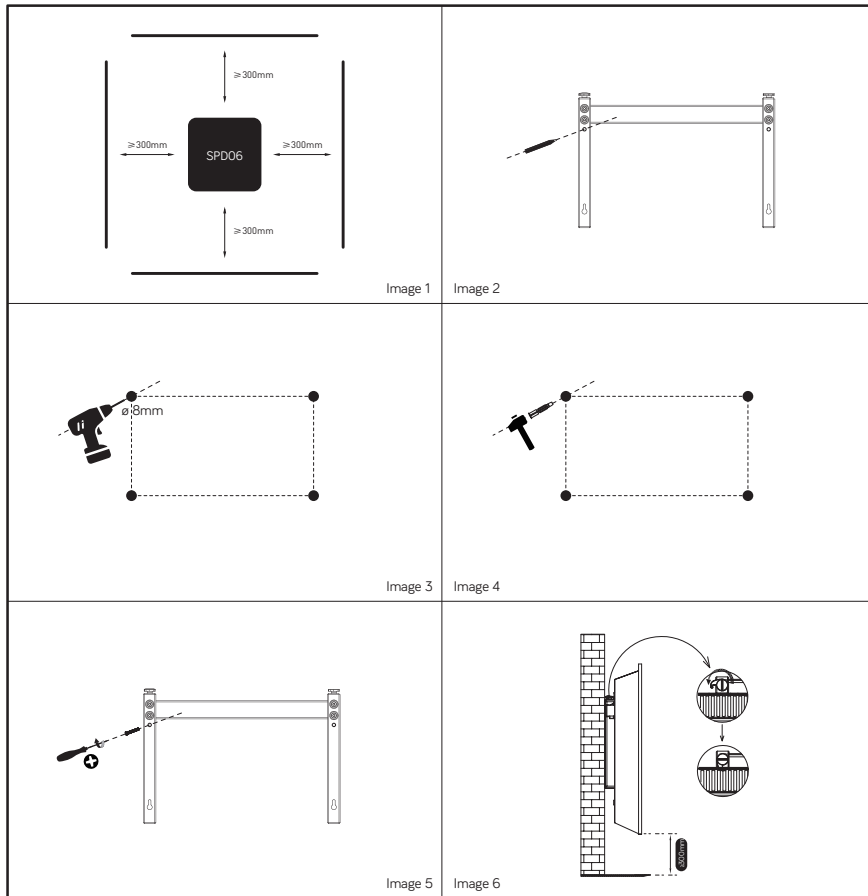
| SPECIFICATIONS

Model No.	RATED VOLTAGE	RATED POWER
MY284857	AC220-240V, 50-60Hz	1800-2000W
MY284858	AC220-240V, 50-60Hz	1800-2000W

| STRUCTURE AND PARTS



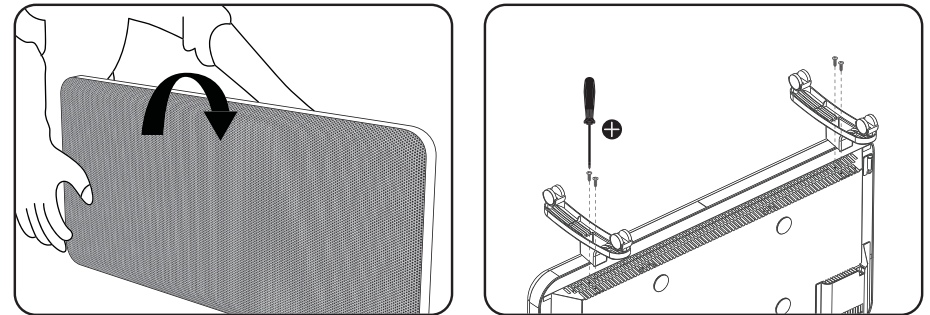
I INSTALLATION ON THE WALL



- For wall mounting, carefully remove the already constructed hanging bracket from the rear of the heater by turning the two plastic securing grips located at the top of the bracket. It is good practice to remove the bracket and replace a few times so you are familiar on how it attaches before securing to the wall.
- Using the hanging bracket as a template, place the hanging bracket level against the wall as a guide ruler (please make sure the holes are parallel level), use a marker pen to mark the hole position. Image 2 on Figure 1 above.
- Drill holes on the wall with 08mm drill bit. Image 3 on Figure 1 above.
- Insert the plastic wall plugs. Image 4 on Figure 1 above.
- Securely fasten the hanging bracket to the wall with the screws provided. Make sure the hanging bracket is in the correct direction. Image 5 on Figure 1 above.

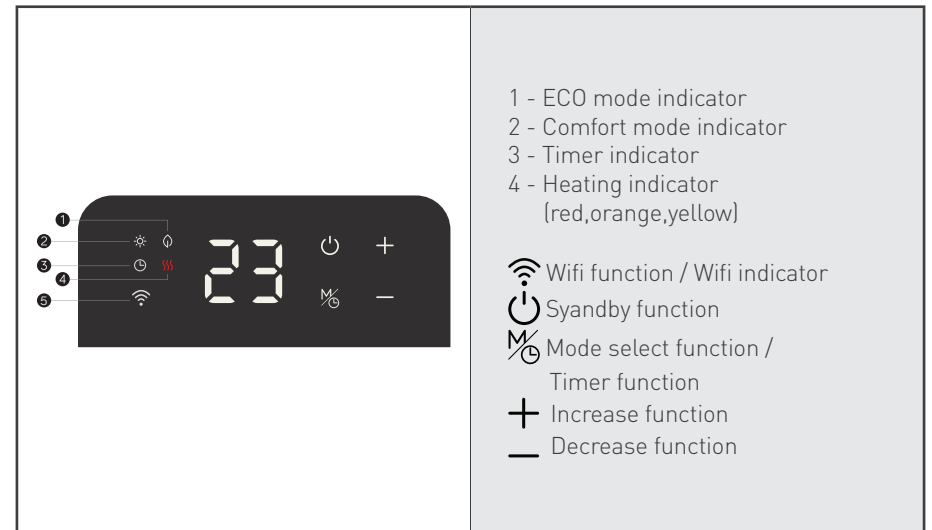
- Gently insert the bottom of the heater to the hanging bracket first and then push the top of the heater body onto the hanging bracket. It is good practice to try attaching the hanging bracket to the heater and taking off, so you are familiar with how it attaches and detaches.
- When the heater is attached to the hanging bracket, secure into place by turning the two plastic securing grips. Image 6 on Figure 1 above.
- **Warning:** Be sure to keep a distance around the heater of at least 30cm (300mm) see image above. Warning! When drilling holes, always check to ensure there is no electrical wiring, gas pipes, water pipes etc in the area to be drilled.

To fix the feet, pls see the picture as below:







If not use for wall-mounted, pls assembly the feet as above picture.



I CONTROL PANEL AND SCREEN

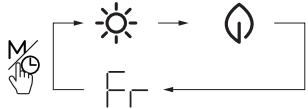


| HOW TO USE

- Plug the appliance to AC 220-240V 50-60Hz socket, it will have a start beep, which means it enters standby mode, the standby indicator  and WiFi indicator  light up.
- Press  to turn on the heater. For the first use the heater is in factory default settings as shown below:
Heating mode: comfort mode
Target temperature setting: 20°C
Timer: Off
Open window function: Off
Note: If default settings are different, it is caused by quality test after production.
Note: The clock and calendar will be reset to factory default if without power supply.
- To stop the heater working, press  to turn off the heater .
- Unplug the product when it's not in use.

| TEMPERATURE SETTING

Press  to enter mode selection. By pressing , heating mode runs in a continuous cycle as below:




-  Comfort mode: Press  and  to set the temperature from 5-35°C.


The convector enters high-efficiency heating mode, after reaching the set temperature, it automatically maintains the constant comfort temperature.

-  ECO mode: Press  and  to set the temperature from 1-31°C.

The convector enters energy-saving adaptive heating mode, after reaching the set temperature, it turns on the PID intelligent control mode. Calculating the constant temperature area according to the heating rate and heating curve, automatically adapt to the lowest power consumption for indoor temperature heating with the set temperature.

-Heating indicator lights yellow  :Heater is keeping a constant temperature intelligently by using less than 30% power.


-Heating indicator lights orange  : Heater is keeping a constant temperature intelligently by using 30% - 60% power.

- Heating indicator lights red  : Heater is keeping a constant temperature intelligently by using less than or equal to 100% power.







- Anti-frost mode  :

The target temperature stays at 7°C and cannot be altered, the product only operates once room temperature drops below 7°C.



WEEKLY PROGRAM

Only can be set via TUYA App. The display will show  when the weekly program is chosen on App.




| COUNTDOWN TIMER FUNCTION

- Press  for 3 seconds ,  lights on, the screen will display “” and keeps flashing for only 3 seconds and if no more operating it will back to display the original working mode. So press  or  in 3 seconds to set timer from 0-24 hours. screen will later display the settled time. The heater will then turn off after the set amount of time has passed.
- Press  to turn off the timer function.



SCREEN CHILD SAFETY LOCK

- To active the child lock, simply press  on APP UI and then the control panel will be locked.
- To exit the child lock, press any button on the control panel for 3 seconds and waiting until a long beep OR press  on APP UI.

| OPEN WINDOW FUNCTION

- Tap  on the TUYA app to turn window mode on or off.
- When the window mode is on, Heater will intelligently determine the ventilation of the indoor window. If ultra-high energy consumption occurs, the power off is automatically activated to save energy. Effectively prevent the waste of electric heating when opening windows for ventilation.
- The display will show  when the heater stop working.
- To turn off this function, press  to quit this mode, the heater will be back to the previous working mode.

| TIP-OVER FUNCTION

- If the product is accidentally tilted or knocked over, the Safety Tip-over switch in the product will activate and the product will stop heating as a safety precaution.
- When the product is returned to the normal horizontal position, the product enters standby mode with a start beep, and the standby indicator  and WiFi indicator  will light up.
- Press the power button to turn on the heater again.

| PAT TESTING

When used in a workplace, this product must be safety-tested yearly by a qualified electrician (PAT Tested) in order to comply with the Electricity at Work Regulations. We recommend that it is PAT tested regularly when used in a domestic environment.

| MAINTENANCE

1. Always disconnect the appliance and let it completely cool before any maintenance.
2. Use a vacuum cleaner to remove dust on grilles.
3. Clean the outside of the unit with a damp cloth and then dry it with a dry cloth. Never immerse the unit in water, nor let water drip into the unit.

| STORING

1. Always disconnect the appliance, let it completely cool and clean it before storing.
2. If you do not use the device for a long period, put back the unit and the instruction manual to the original carton and store in a dry and ventilated place
3. Do not place any heavy items on top of carton during storing as this may damage the appliance.

| WIFI CONNECTION


Use your phone to scan the QR code below or search for the **“TUYA SMART”** App to download and generate a free account. You can also visit www.tuya.com for more information. Please note Tuya are constantly developing and upgrading their Apps to make them more user friendly and sometimes, displays may differ slightly to the display shown in this manual due to upgrades. If you have any questions concerning technical problems, please contact our Customer Services on **0800 091 3171** quoting the model number found on the unit rating label.



Select your country code, enter your mobile number and select "Get" to receive a message containing your verification code.

Enter your verification code and select "Login".

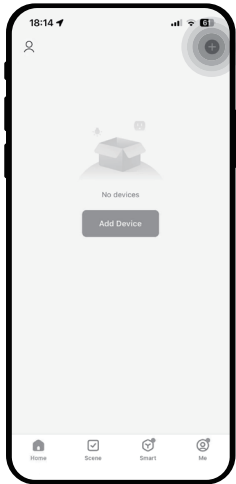
When first using the App to turn on the heater, the WiFi indicator light will flash on the unit, to connect the unit to the App.

Reset the WiFi, press the WiFi  button for 3 secs, the WiFi indicator light will flash rapidly, you can now connect your device to the App.

Note: Below Tuya App operation interface is just for reference. Turn on your Bluetooth in your device before connecting otherwise the link may fail, then following the steps below.

A Quick connection :

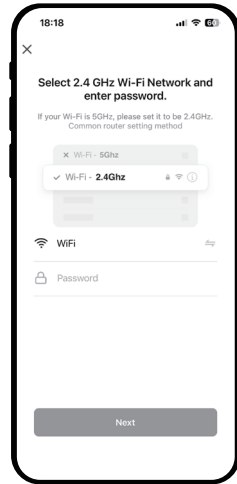
Turn on your bluetooth in you mobile phone, then set as following steps.



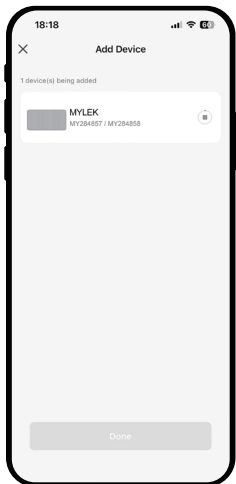
Press "+" in the right-top position and go to next step



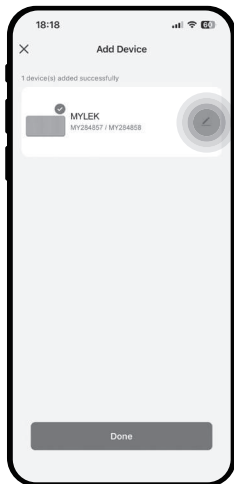
Press "Add"



Select 2.4 GHz WiFi Network and enter the password, press next



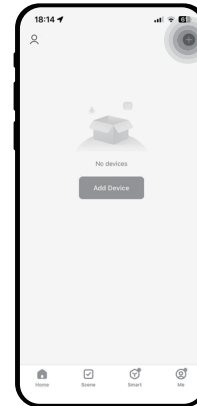
Wait it's connected and press "Next", the APP will show as below



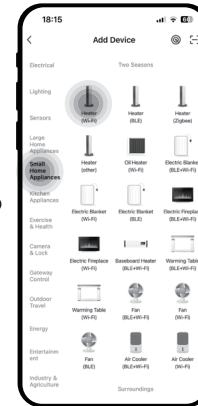
You can press to modify the name of the product

B Normal connection :

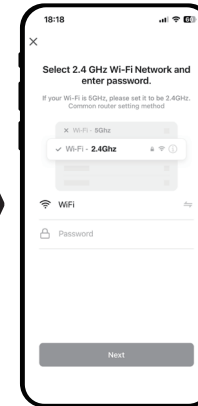
If the bluetooth is not on, pls follow the next step.



Press "+" in the right-top position and go to next step



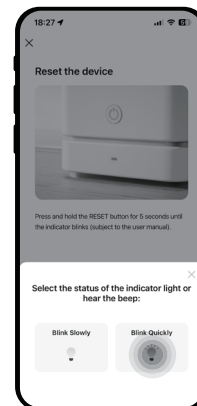
Choose small home appliance and heater



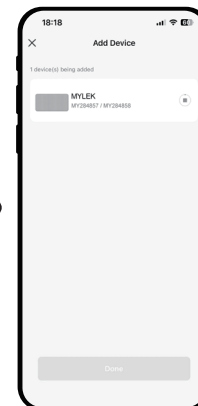
Select 2.4 GHz WiFi Network and enter the password, press next



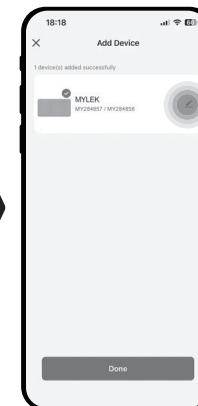
Pls ensure the wifi logo is twinkling, if not, pls long press for 5 seconds until the WiFi logo start to twinkle



Press "Blink Quickly"



Wait it's connected and press "Done", the APP will show as below



You can press to modify the name of the product

UI interface :

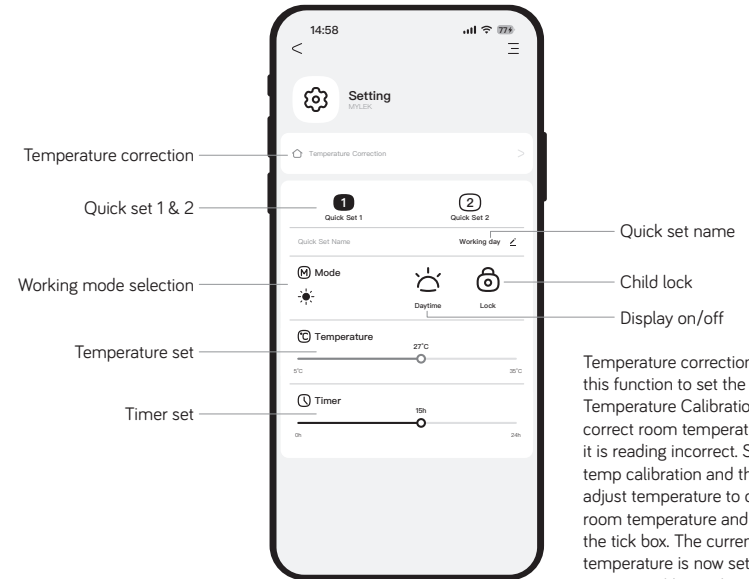


You can choose to set to your own requirements by selecting the Weekly program P7 within the App.

- Comfort mode
- ECO mode
- Anti-frost mode
- Weekly program P7
- Windows open

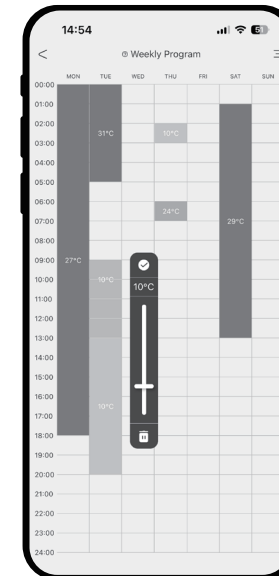
Working mode selection

Windows open function



Temperature correction: Use this function to set the Room Temperature Calibration if it is reading incorrect. Select temp calibration and then adjust temperature to current room temperature and select the tick box. The current room temperature is now set.

Note: to calibrate the temperature, pls ensure the heater already worked for more than 1 hour.
Customer can preset usual using way in different situation and name it (can keep 2 quick set).



Weekly program (P7) : Set the working time and working temperature for every hour in everyday.

Information requirements for electric local space heaters

Model identifier(s): MY284857 / MY284858			
Item	Symbol	Value	Unit
Heat output			
Nominal heat output	P _{nom}	2,0	kW
Minimum heat output (indicative)	P _{min}	0,00	kW
Maximum continuous heat output	P _{max,c}	1,9	kW
Auxiliary electricity consumption			
At nominal heat output	e _{lmax}	0	kW
At minimum heat output	e _{lmin}	0	kW
In standby mode	e _{l sb}	0,001	kW
Type of heat input, for electric storage local space heaters only (select one)			
Manual heat charge control, with integrated thermostat			[no]
Manual heat charge control with room and/or outdoor temperature feedback			[no]
Electronic heat charge control with room and/or outdoor temperature feedback			[no]
Fan assisted heat output			[no]
Type of heat output/room temperature control (select one)			
Single stage heat output and no room temperature control			[no]
Two or more manual stages, no room temperature control			[no]
With mechanic thermostat room temperature control			[no]
With electronic room temperature control			[no]
Electronic room temperature control plus day timer			[no]
Electronic room temperature control plus week timer			[yes]
Other control options (multiple selections possible)			
Room temperature control, with presence detection			[no]
Room temperature control, with open window detection			[yes]
With distance control option (WiFi Option)			[yes]
With adaptive start control			[no]
With working time limitation			[yes]
With black bulb sensor			[no]
Contact details	Hygiene Supplies Direct Limited, Ground floor, Tayson House, Methley Road, Castleford WF10 1PA		



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

The importer retains his right to make changes in appearance and completeness of the item without preliminary notification to the customer.

The item is for indoor use only.

The manufacturer does not assume any liability for any damage caused directly or indirectly by not following this instruction manual, general safety rules, or interference in the construction of the product.

| SERVICE WARRANTY

Hygiene Supplies Direct guarantees the product free from defects in materials and workmanship for a period of 1 year from date of purchase. Should this unit be operated under conditions other than those recommended, at voltages other than the voltage indicated on the unit, or any attempts made to service or modify the unit, then the warranty will be rendered void. The product you buy may sometimes differ slightly from illustrations. This warranty is in addition to, and does not affect, your statutory rights. If you have any problems with this product, please call our Help Desk on **0800 091 3171** or email: sales@hygienesuppliesdirect.com

MYLEK[®]

Hygiene Supplies Direct Limited, Ground Floor, Tayson House,
Methley Road Castleford, West Yorkshire, WF10 1PA
declares that the Mylek Heaters are exclusively manufactured
and imported for Hygiene Supplies Direct Ltd.